

Last updated: 13/08/26
Due for review: 13/08/26



Privacy Policy

Plucky Goat Ltd values privacy and works hard to remain in compliance with the UK General Data Protection Act.

Data We May Collect

- Contact details (names, email addresses, phone numbers)
- Student information (age, necessary medical information and special educational needs, musical experience)
- Emergency contact details and instructions
- Payment and billing information (only when necessary)
- Feedback and survey responses
- Photographs of students in lessons (with permission)

Why We Collect It

- To communicate with students and parents
- To run lessons effectively
- To process payments
- To meet our safeguarding obligations
- To improve our services
- To advertise our services to new students

How Long We Keep It

We will keep your data for as long as you continue to access education with us, and then for 2 years unless you ask for it to be removed sooner.

You Have the Right To

- Access your data
- Request correction or deletion
- Raise concerns with the UK Information Commissioner's Office (ICO)

To make a request, just email us at admin@pluckygoatmusicschool.com.

Your data will only ever be shared with your explicit consent, unless we are sharing information in line with our Safeguarding Policy with Stockport Multi-Agency Safeguarding and Support Hub, Prevent UK, Stockport Safeguarding Adults Partnership or Police 111 or 999.